

## QUALITY POLICY

The objective of the ISO 9001:2015 Quality Management System of COLORANTES INDUSTRIALES S.A. is to achieve maximum customer satisfaction in the production, design, development, and commercialization of dyes, pigments, and chemical products for the leather, textile, and paper industries.

To achieve it, we work to:

- Ensure our products meet the technical specifications and comply with all applicable legal and regulatory requirements
- Guarantee deliveries in the shortest possible time or by the agreed dates;
- Offer technical support;
- Provide appropriate service from all departments;
- Innovate based on the current and future needs of the market;
- Offer a good quality/price ratio;
- Continuously improve our processes and products;
- Minimize our strategic and operational risks to ensure the continuity of our activities.

In order to evaluate its fulfillment, this policy is translated into quality objectives for all departments.

June 9, 2016



**COLORANTES INDUSTRIALES, S.A.**

